

COVID-19 Statement

The health and well-being of all of our people – clients, colleagues and associates is paramount.

Hands-on Healthcare is built around exceptional standards of service and safety; in the wake of the COVID-19 pandemic, we quickly introduced further measures to keep everyone as safe as possible.

Our employees have been asked to work from home wherever possible. Our office has been adapted to make for a safe working environment, including changes to the layout to enable social distancing, the introduction of hand sanitiser on every desk and protective screens.

On entry to the building, all visitors must wear a mask and verify that they are not suffering from any symptoms of the virus.

Initial interviews are completed remotely via web conferencing, and all candidates who are put forward for a role are tested for COVID-19.

Staff have undergone extensive COVID-19 training; this is regularly updated to ensure current knowledge and best practice is being followed.

Any member of staff displaying symptoms must self-isolate with immediate effect and get tested for COVID-19.

We have extensive business continuity plans in place to ensure we can continue to successfully deliver our service in the event of staff shortages.

In mid-February 2021, we started to book our care assistants, support workers and team leaders in for their COVID-19 vaccinations.